



SAP-ERP Implementation



User Manual for Customer Portal

TATA CONSULTANCY SERVICES

Version History

	No.	Date	Author	Remarks
	1	14-Sep-2023	Sabyasachi Ghosh	Initial Version
ĺ	2	20-Dec-2023	Sabyasachi Ghosh	Final Version





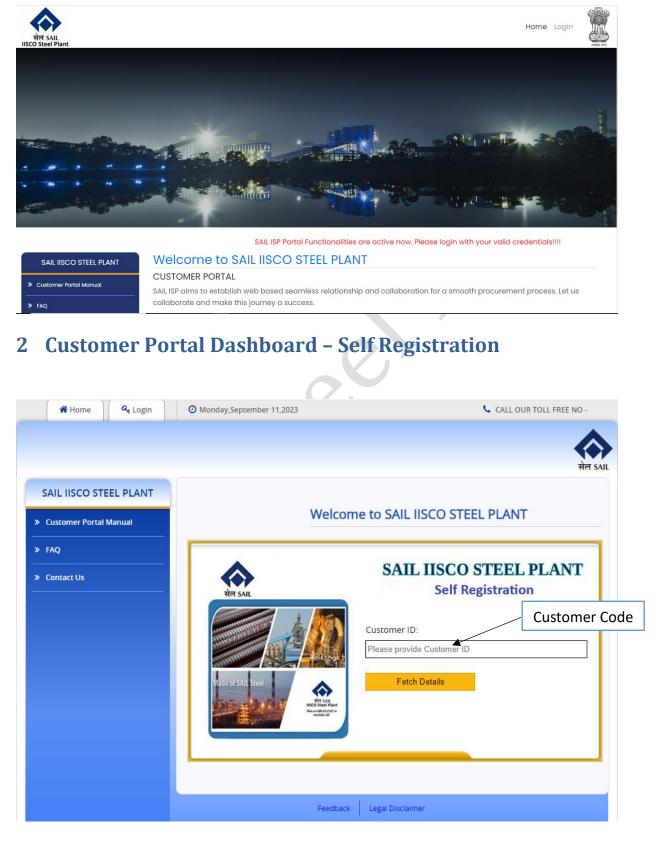
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1 Customer Portal Dashboard – Home Page







2.1 Customer Portal Dashboard – Self Registration

C	We	lcome to SAIL IISCO STEEL PLANT
Customer Portal Manual		
	•	SAIL IISCO STEEL PLANT
Contact Us		Self Registration
	सेल SAIL	
		Application ID:
		100002805
		Customer Name: KONARK TAR -PRODUCTS(P)LTD Pan Card Number: AABCK33851
		Customer GSTIN: 19AABCK3385L1Z3
		Contact No: 3432554616
	Made of SAIL Steel	Registered Email ID: NA
	in a set of the set	Address: DURGAPUR,WEST BENGAL

2.2 Customer Portal Dashboard – Self Registration (OTP Details)

IP	IISCO Customer Portal To: Sabyasachi Ghosh	:	×	<u>.</u>	∎ð,	← Thu 9,		→ 23 12:5 ⁻	 1 PM
	External Email – Be cautious while opening any links or	atta	chmer	nts.					
	Dear Sir/Madam,								
	Thank you for using Self Registration Application. The 1000123819	OTP i	s 6398	301an	id you	ur cust	tomer	code	is
	Warm Regards, Dealing Officer SAIL ISP								
	Completed. Thank you! Here is the information.								
	← Reply								

Page 4 of 19





2.3 Customer Portal Dashboard – Self Registration (User Registered)

AIL IISCO STEEL PLANT	We	come to SAIL IISCO STEEL PLANT
Customer Portal Manual	We	COME to SAIL IISCO STEEL PLANT
AQ		SAIL IISCO STEEL PLANT
Contact Us		SAIL IISCO STEEL PLANT Self Registration
	HIT SAIL	Application ID:
		1000123819
		Back Remark : User Registered in Portal and Initial Password sent to Registered Mai
	Made of SAIL Steel	ID

2.4 Customer Portal Dashboard – Self Registration (Initial Password)

Forget Password Link							Ð	<
IP IISCO Customer Portal To: Sabyasachi Ghosh External Email – Be cautious while opening any links	©	M.		₹ø 3 =			→ 23 12:49	PM
Dear Sir/Madam,			115.					
Thank you for using Self Registration Application.Yo password is :MA\$@44vdflr	our custo	mer c	ode i	s 100	01238	19an	d	
Warm Regards, Dealing Officer SAIL ISP								
Thank you! Completed. Received, thank you.								
\leftarrow Reply \rightarrow Forward								
						F	age 5	of 1 9



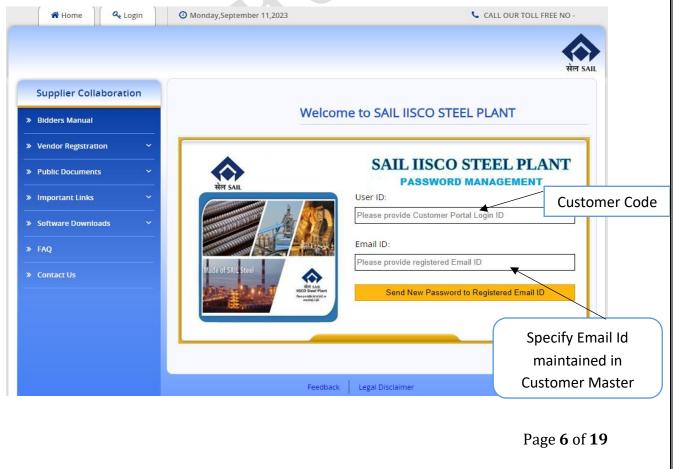


2.5 Customer Portal Dashboard - Self Registration (Reset Password)



3 Customer Portal Dashboard – Password Management

Password Management System to Reset the Password. User needs to Specify Customer code and Email Id maintained in Customer Master.







ОК

Validates with the entered Email Id and Email Id maintained in Customer Master. If both Email Ids matched, then New Password is sent.

New Password has been sent to your Registered Email ID.

devep.sailisp.co.in says

3.1 Customer Portal Dashboard – Self Registration (Reset Password)

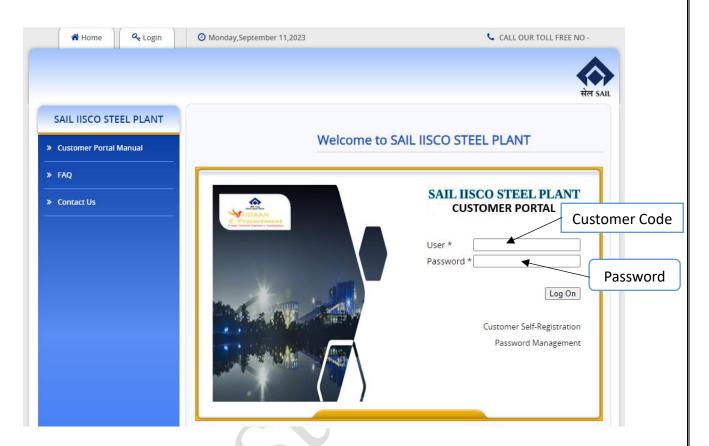
 \mathbf{O}

SAP NetWeaver	
Change Password Old Password * New Password * Confirm Password * Change Cancel	
Copyright III SAP AG. All Rights Reserved.	SAP





4 Customer Portal Dashboard – Login Screen



4.1 Customer Portal Dashboard – Login Screen 2

After successfully logon to EP server, user will be redirected to the ECC Server, where user needs to login again using their Customer Code and OTP sent to Customer E-Mail and Mobile Number maintained in the Customer Master.

SAP			Se	arch:	Q, v N	lew Session	SAP Store	Log of
Back Forward History Favorites Pe	ersonalize View Help				Welcom	ne: , KONARK	TAR -PRODUC	TS(P)LT
ustomer Dashboard								
tomer Dashboard > Customer Dashboard	1						Full Screen	Option
SAP		Au	uthentication					
				Custor	ner (Code		
		Customer ID: Enter OTP:	Validate Send OTP		ОТР	,)	
						Pag	ge 8 c	of 1





5 Customer Portal Dashboard – Home Screen

After successfully logon, Customer Name, Address, Contact No. E-Mail Id, Bank Details are displayed. Also End Customer can view their Financial Year Data, Winning Bid Details (Auctions), Offer details (Contracts), Orders, Dispatches, and Invoices with in real-time.



5.1.1 Customer Portal Dashboard - FY Data (Turnover Data)

In Financial Year Data user (Customer) can view their Turnover data – Current FY and previous FY.

AF					FY Data
Tu	rnover data 🗾 Offe	er 🕼 🛛 Sales Order 🖶			
_	rnover data 🖉 Offe				
			Billed qty	Condition value	
	Total Invoice Amo	unt			
	Total Invoice Amo	unt Description			
	Total Invoice Amo	unt Description			
	Total Invoice Amo	unt Description			





5.1.2 Customer Portal Dashboard – FY Data (Offer Data)

In Financial Year Data user (Customer) can view their total material wise Offer Quantity and Value till date (FY) and Open items.

SAP			F	-Y Data			
							3 Home
Turnover data 🖉 🛛 Offer 🕼 Sales Order 👦							
Till Date				Live			
Material Description	Target quantity Co	ondition value		Material	Description	Condition value	Target quantity
119040000000000 NARROW PARALLEL BEAM SCRAP	277,000	1.114.928,90	•	119040000000000000000000000000000000000	NARROW PARALLEL BEAM SCRAP	1.114.928,90	277,000

5.1.3 Customer Portal Dashboard - FY Data (Sales Order Data)

In Financial Year Data user (Customer) can view their total material wise Sales Order Quantity and Value till date (FY) and Open items.

SAP					FY Data				
									🚦 Home
Turnover data 慮 Offe	r 🖁 Sales Order 👦								
Till Date					Live				
Material	Description	Order Quantity	Amount		Material	Description	Order Quantity	Amount	
• 119040000000000000000000000000000000000	NARROW PARALLEL BEAM SCRAP	277,000	1.114.928,90	•	119040000000000000000000000000000000000	NARROW PARALLEL BEAM SCRAP	267,000	1.108.969,90	
]	Page 1	0 of 1





5.2 Customer Portal Dashboard – Winning Bid Details (Approved)

In Winning Bid Data, user (Customer) can view their Auction Calendar's Approved Status auction ID wise.

	01.09.2021	11.09.2023 s Not Ir	Details nitiated			
	Auction Calendar No.	Auction ID	Description	Quantity	Price	Approved Date
۲	700000350	426256	NARROW PARALLEL BEAM SCRAP	100,000	25.050,00	17.03.2023
0	700000350	426256	NARROW PARALLEL BEAM SCRAP	100,000	25.050,00	17.03.2023

5.2.1 Customer Portal Dashboard – Winning Bid Details (Not Initiated)

In Winning Data, user (Customer) can view their Auction Calendar's Not Initiated Status auction ID wise.

Approved In-progress Not Initiated Auction Calendar No. Auction ID Description Quantity Image: Provide the structure of t	eriod	: 01.09.2021	11.09.2023	Details		
• 7000000335 326526 NARROW PARALLEL BEAM SCRAP 50,000 • 7000000333 326518 NARROW PARALLEL BEAM SCRAP 40,000	Aŗ	oproved In-progres	s Not li	nitiated		
7000000333 326518 NARROW PARALLEL BEAM SCRAP 40,000		Auction Calendar No.	Auction ID	Description	Quantity	
	۲	700000335	326526	NARROW PARALLEL BEAM SCRAP	50,000	
7000000334 326524 NARROW PARALLEL BEAM SCRAP 50,000	0	700000333	326518	NARROW PARALLEL BEAM SCRAP	40,000	
	\bigcirc	700000334	326524	NARROW PARALLEL BEAM SCRAP	50,000	





5.3 Customer Portal Dashboard – Offer Details

In Offer Details, user (Customer) can view their Offer (Contact) Details and Status like Offer No. wise and Material wise Contract date, Contract Quantity, Contract Value, Payment details.

iod: 01.01.2023 II 10.9.2023 II Details 1						Off	er					
erials Material Description Material Descr												🚦 Hom
Marcal Description Marcal De	riod: 01.01.2	023 🛅 11.09	2023 🛅	Details 🛓								
Marcal Description Marcal De						5						
Offer No. Sales Doc. Type Offer Date Status Material Description UOM Qty Base Price Customer Code Customer Name Consignee Code Consignee Name Consignee Name						LEL BI	EAM SCRA	Р				
1850000702 ZOC 29.03.2023 BEING PROCESSED NARROW PARALLEL BEAM SCRAP TO 100,000 5.000,00 1000001212 AGR ENTERPRISES 100001212 AGR ENTERPRISES 1000001212 AGR ENTERPRISES	Offer No.	Salas Data T	Offer Det	Ctatura	Material Description	LION	Oty	Raco Deia	Custom C- I	Customer Name	Considerat Cal	Considera No
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1850000705 ZQC 08.05.2023 COMPLETED NARROW PARALLEL BEAM SCRAP TO 30,000 450,00 100001212 AGR ENTERPRISES 1000001212 AGR ENTERPRISES 1000000000000000000000000000000000000												
1850000706 ZQC 10.05.2023 COMPLETED NARROW PARALLEL BEAM SCRAP TO 20,000 450,00 1000001212 AGR ENTERPRISES 1000001212 AGR ENTERPRISES												





5.3.1 Customer Portal Dashboard - Offer Details (Offer Printout)

By clicking on the Offer (Contract No), User can download the PDF copy of the offer letter where they will find the payment details which they need to pay in advance.

सेल SAIL SINCE 1959		STEEL	. PLA	(Office :Ispa NT, Marke	A Govt of at Bhawan eting Depa	TY OF INDIA India Enterpri , Lodi Road, I rtment, Burnp (:0341-22405	se) New D our-71)elhi- 3325	, Dist Bu	rdwan(W.		
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DELIVERY PERIC	DS IN DA	YS				PAYMENT	DUE	DAT	Е	01.07.202	3	
TENDER OFA NO						TENDER O	FA DA	ATE				
INDENT NO						INDENT D	ATE					
CUSTOMER / BIL	L TO					CONSIGNE	E & D	EST	INATION	1		
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C/301, ANGELINA	1		6,MA	HARASH	ГRA	C/301, ANG	ELIN	<u>A, C</u>			IAHARA	SHTRA
PARTY CODE	10000012	12 DE	STN	CODE		/	PI	N	400056	DISTA	NCE KM	
	N			CUST-G		GST TYPE				NSIGNEE		
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We wish to inform y the followings mate											upply	
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SPECIAL REMARKS ON PRODUCT						SPECIAL REMARKS						
UNIT PRODUCT P	RICE IN R	s				•						5.000,00
PRODUCT PRICE	IN Rs											500.000,00
PLANT			LOAI	Т			DADING TYPE	PROCESSING SHIPP		SHIPPING MODE		
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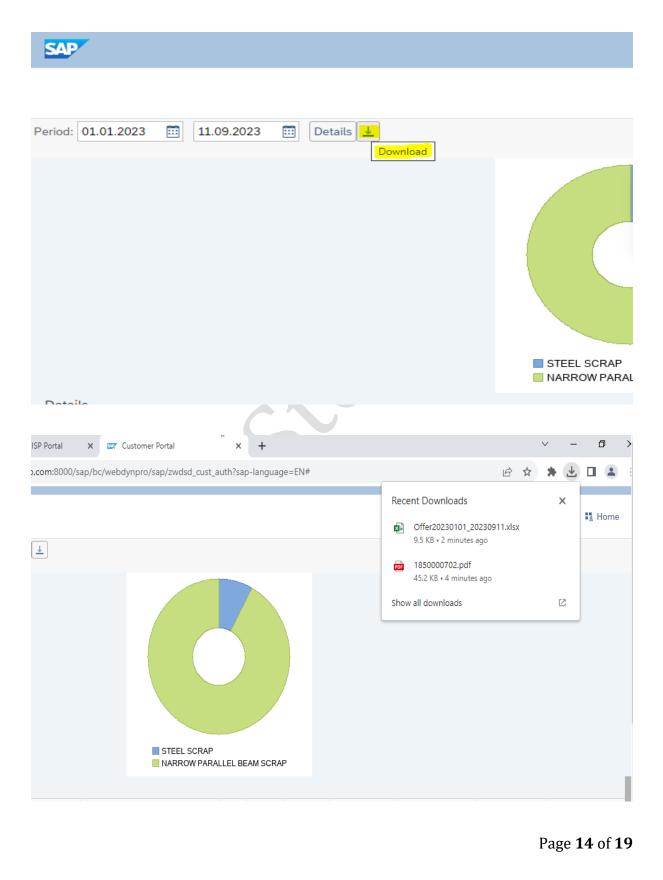
Page **13** of **19**





5.3.2 Customer Portal Dashboard – Offer Details (Excel Download)

By clicking on the Download, user can down the Offer details report in Excel Sheet.







utoSave 💽 🕀 🖓 🗸 🗢	Offer20230101_20230911	- Excel 🕅 No Label 🛛 🔎	Search				Sabyasachi Ghosh 🧃		
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1850000702 1850000703 1850000705 1850000706 185000070 1850000708	ZQC ZQC ZQC ZQC ZQC ZQC ZQC		29.03.2023 29.03.2023 08.05.2023 10.05.2023 10.05.2023 10.05.2023		BEINC COMI COMI COMI COMI COMI	PROCESSED PLETED PLETED PLETED PLETED PLETED PLETED	NJ ST NJ NJ NJ NJ NJ	ARROW PARA EEL SCRAP ARROW PARA ARROW PARA ARROW PARA ARROW PARA	LLEL BEAM SO LLEL BEAM SO LLEL BEAM SO LLEL BEAM SO LLEL BEAM SO LLEL BEAM SO
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5.4 Customer Portal Dashboard – Sales Order Details

1850000717

0 12 1100000504 05.08.2023 31.12.2023

In Sales Order details, user can view their Order Details and Status like Order No. wise and Material wise Order date, Oder Quantity, Order Value, Balance Qty to be delivered. Customer can view their total Order values of Previous FY, Current FY, and the selected dates.

SA	P					Order				
										🚦 Home
Period	d: 0	1.09.2022 🛅 1	1.09.2023	🗓 Details 🛓						
				7	37.500,00↓	1.114.928,90 ↑	1.852.42	8,90		
					Previous FY (INR)	Current FY (INR)	Selected Date Ran			
S	SL No	SALES ORDER No.	ORDER DATE	ORDER VALID DATE	OFFER/CONTRACT No.	OFFER/CONTRACT DATE	CUSTOMER CODE	CUSTOMER NAME	PRODUCT DESC	ORDER QTY
•	1	1100000491	29.03.2023	09.06.2024	1850000702	29.03.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	100,000
0	2	1100000492	29.03.2023	26.05.2030	1850000703	29.03.2023	1000001212	AGR ENTERPRISES	STEEL SCRAP	100,000
0	3	1100000494	08.05.2023	09.06.2024	1850000705	08.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	30,000
0	4	1100000495	10.05.2023	09.06.2024	1850000706	10.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	20,000
0	5	1100000496	10.05.2023	09.06.2024	1850000707	10.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	20,000
0	6	1100000497	10.05.2023	30.11.2024	1850000708	10.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	50,000
0	7	1100000498	10.05.2023	31.12.2024	1850000709	10.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	10,000
0	8	1100000499	11.05.2023	30.11.2024	1850000710	11.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	10,000
0	9	1100000500	11.05.2023	30.11.2024	1850000711	11.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	15,000
0	10	1100000501	11.05.2023	30.11.2024	1850000712	11.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	12,000
0	11	1100000502	13.07.2023	13.07.2023	1850000713	18.05.2023	1000001212	AGR ENTERPRISES	NARROW PARALLEL BEAM SCRAP	10,000

05.08.2023

100,000

1000001212 AGR ENTERPRISES NARROW PARALLEL BEAM SCRAP





5.4.1 Customer Portal Dashboard – Sales Order Details (Printout)

By clicking on the Sales Order No), User can download the PDF copy of the Sales Order.

A B	SAL		O STEEL	gd. Office :Ispat PLANT, Marketir 2240567/WKS-2	Govt of Ir Bhawan, ng Depart	Lodi Ros tment, Bu 0341-22	rprise) id, New I impur-71 40524 Er	Delhi-110 3325, Dis	t Bur				
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ON	ARKS					SPECIA REMAR							
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1	EMD TYPE												
2	TOTAL EM	AMOUN	T IN R.						_				0,00
3	TOTAL RAI			R.					_				0.00
4				RICE + TAXES(C	IST + TCS	SO IN Re			_				595,900,00
- 5				TOTAL AMOUNT			CSB IN	2.	_			_	500.000,00
6	SECURITY								_			_	0,00
7				TOTAL AMOUN	$T + SDi_{-}$	EMD 1 IN	P.,		_				595,900,00
-	AMOUNT P	O DL KLA	and the start 1	INTOL AREAD				NT WITH	-	ACCOUNT	TT.	1	FSC CODE
WE B	REQUEST YO	U TO RE	MIT THE	ABOVE				BRANCH					
AMO	UNT THROU	GH RTG	S/NEFT/E	-PAYMENT	SAI	L ISP	SBL, B	URNPUR	1	09818310			BIN0000049
PR	EPARED BY		Mirza	Sohail	D/	ATE	29.0	3.2023		Th	anking	Ye	
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5.4.2 Customer Portal Dashboard – Sales Order Details (Excel Download)

By clicking on the Download, user can down the Sales Order details report in Excel Sheet.

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5.5 Customer Portal Dashboard - Invoice Details

In Invoice Data, user (Customer)can view their Invoice Details such as GST Invoice No, Invoice date, total Material value, GST Value and Refund details, etc.

Customer can view their total Invoice values of Previous FY, Current FY and the selected dates.

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					Previous FY	(INR)	Current FY (I	NR) Sele	ected Date Ran	ge(INR)		
	Invoice No	Sales Document	Invoice Date	Gate Pass No	Vehical No	Order No	Order Date	Offer No	Offer Date	Bill to Party Name	Ship to Party Name	Material Name
•	OS0512000048	9002934	29.03.2023	2000006244	CR04928	1100000492	29.03.2023	1850000703	29.03.2023	AGR ENTERPRISES	AGR ENTERPRISES	STEEL SCRAP
D	OS0512000001	9002977	10.05.2023	2000006300	WB53K7866	1100000495	10.05.2023	1850000706	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000002	9002978	10.05.2023	2000006302	WB53K7868	1100000495	10.05.2023	1850000706	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SO
D	OS0512000004	9002981	10.05.2023	2000006308	WB53K7878	1100000496	10.05.2023	1850000707	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SO
D	OS0512000005	9002982	10.05.2023	2000006307	WB53K7877	1100000496	10.05.2023	1850000707	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000006	9002983	10.05.2023	2000006306	WB53K7875	1100000496	10.05.2023	1850000707	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000007	9002984	10.05.2023	2000006309	WB38WB6266	1100000497	10.05.2023	1850000708	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000009	9002988	10.05.2023	2000006313	WB38WC3869	1100000498	10.05.2023	1850000709	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000010	9002993	10.05.2023	2000006317	WB38WC3871	1100000491	29.03.2023	1850000702	29.03.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SO
D	OS0512000011	9002996	11.05.2023	2000006319	CR04911	1100000499	11.05.2023	1850000710	11.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000012	9002997	11.05.2023	2000006322	CR04914	1100000500	11.05.2023	1850000711	11.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000013	9002998	11.05.2023	2000006326	CR04918	1100000501	11.05.2023	1850000712	11.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
C	OS0512000015	9003008	13.07.2023	000000000		1100000502	13.07.2023	1850000713	18.05.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC
D	OS0512000019	9003018	05.08.2023	2000006379	RJ14GL9701	1100000504	05.08.2023	1850000717	05.08.2023	AGR ENTERPRISES	AGR ENTERPRISES	NARROW PARALLEL BEAM SC

5.5.1 Customer Portal Dashboard - Invoice Details (Excel Download)

By clicking on the Download, user can down the Invoice details report in Excel Sheet.

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	Invoice No	Sales Document	Invoice Date	Gate Pass No	Vehical No	Order No	Order Date	Offer No	Offer Date	Bill to Party Name	Ship to Party Name
۲	OS0512000048	9002934	29.03.2023	2000006244	CR04928	1100000492	29.03.2023	1850000703	29.03.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000001	9002977	10.05.2023	2000006300	WB53K7866	1100000495	10.05.2023	1850000706	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000002	9002978	10.05.2023	2000006302	WB53K7868	1100000495	10.05.2023	1850000706	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000004	9002981	10.05.2023	2000006308	WB53K7878	1100000496	10.05.2023	1850000707	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000005	9002982	10.05.2023	2000006307	WB53K7877	1100000496	10.05.2023	1850000707	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000006	9002983	10.05.2023	2000006306	WB53K7875	1100000496	10.05.2023	1850000707	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000007	9002984	10.05.2023	2000006309	WB38WB6266	1100000497	10.05.2023	1850000708	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000009	9002988	10.05.2023	2000006313	WB38WC3869	1100000498	10.05.2023	1850000709	10.05.2023	AGR ENTERPRISES	AGR ENTERPRISES
0	OS0512000010	9002993	10.05.2023	2000006317	WB38WC3871	1100000491	29.03.2023	1850000702	29.03.2023	AGR ENTERPRISES	AGR ENTERPRISES



User Manual for Customer Portal



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4	OS0512000002	0009002978	10.05.2023	2000006302	WB53K7868
5	OS0512000004	0009002981	10.05.2023	2000006308	WB53K7878
6	OS0512000005	0009002982	10.05.2023	2000006307	WB53K7877
_	OS0512000006	0009002983	10.05.2023	2000006306	WB53K7875
-	OS0512000007	0009002984	10.05.2023	2000006309	WB38WB6266
_	OS0512000009	0009002988	10.05.2023	2000006313	WB38WC3869
_	OS0512000010	0009002993	10.05.2023	2000006317	WB38WC3871
_	OS0512000011	0009002996	11.05.2023	2000006319	CR04911
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	OS0512000013	0009002998	11.05.2023	2000006326	CR04918
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